



**ORIGINAL**  
**ARIZONA CORPORATION COMMISS.**  
**UTILITY COMPLAINT FORM**

4700

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**      **No. 2006 - 54182**

**Date:** 8/2/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:** Scott

Frost

**Account Name:** Scott Frost

**Home:** (480) 000-0000

**Street:** n/a

**Work:**

**City:** Gold Canyon

**CBR:**

**State:** AZ      **Zip:** 85218

**is:**

**Utility Company:** Gold Canyon Sewer Company

**Division:** Sewer

**Contact Name:** [REDACTED]

**Contact Phone:** (623) [REDACTED]

**Nature of Complaint:**

Docket No. SW 02519A-06-0015

From: Scott Frost [REDACTED]  
Sent: Tuesday, August 01, 2006 10:13 PM  
To: Bradley Morton  
Subject: G.C sewer increase

The rate hike is at best, the worst attempt at fraud I've seen. The fact that Gold Canyon residents already pay more than most cities in Arizona only proves this. Now they want to double it? That's like saying you have "Ocean front property in Arizona". I also, can see the sea of fraud from my front porch. -Scott Frost, resident of (Loved) Gold Canyon.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

From: Bradley Morton  
Sent: Wednesday, August 02, 2006 7:48 AM  
[REDACTED]  
Subject: RE: G.C sewer increase

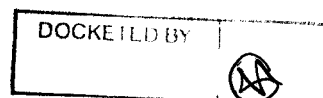
Dear Mr Frost,

I am in receipt of your opinion regarding the Gold Canyon Sewer Company rate case and I will docket your opinion so it is part of the case and the Commissioners will be aware of your concerns. If you have further issues please contact me.

Sincerely,

Arizona Corporation Commission  
**DOCKETED**

AUG 2 2006



AZ CORP COMMISSION  
DOCUMENT CONTROL

2006 AUG - 2 A 9 36

RECEIVED

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Bradley G. Morton  
\*End of Comments\*

**Date Completed:** 8/2/2006

**Opinion No.** 2006 - 54182

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2006 - 54183

Date: 8/2/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By:

David

Schaefer

Account Name:

David Schaefer

Home: (480) 000-0000

Street:

[REDACTED]

Work:

City:

Gold Canyon

CBR:

State:

AZ Zip: 85218

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

[REDACTED]

Contact Phone:

[REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

From:

[REDACTED]

Sent: Tuesday, August 01, 2006 3:11 PM

To: Bradley Morton

Subject: Gold Canyon Sewer rate increase - Ref: Docket No. SW-02591A-06-0015

Ref: Docket No. SW-02591A-06-0015

Dear Mr. Morton,

I'm strongly against this 101% price increase. What on earth is this company thinking that they want to double our rates like this?

Clearly they're just another money hungry corporation trying to gouge us consumers for all they can. If they're allowed to do this, what will stop other utility outfits from pulling stunts like this in the future? A small increase would be fine, but to jump from the current

\$35 a month rate (Which is already high) to an astronomical \$70.34 is downright ridiculous!

Best regards,

David Schaefer

[REDACTED]

Gold Canyon, AZ. 85218

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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From: Bradley Morton

Sent: Wednesday, August 02, 2006 7:52 AM

Subject: RE: Gold Canyon Sewer rate increase - Ref: Docket No. SW-02591A-06-0015

Dear Mr Schaefer,

I am in receipt of your opinion regarding Gold Canyon Sewer Company rate case, I will docket it so it is part of the case and the Commissioners will be aware of your concerns. Please contact me if you have further issues.

Sincerely,

Bradley G. Morton

\*End of Comments\*

Date Completed: 8/2/2006

Opinion No. 2006 - 54183

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2006 - 54185

Date: 8/2/2006

Complaint Description:      08A Rate Case Items - Opposed

First:

Last:

Complaint By:      **Marsha L. Healy**

Account Name:      Marsha L. Healy

Home: [REDACTED]

Street:      [REDACTED]

Work:

City:      Gold Canyon

CBR:

State:      AZ      Zip: 85218

is:

Utility Company.      **Gold Canyon Sewer Company**

Division:      Sewer

Contact Name:      [REDACTED]

Contact Phone:      [REDACTED]

**Nature of Complaint:**

Docket No. SW 02519A-06-0015

Arizona Corporate Commission  
1200 West Washington Street  
Phoenix, AZ 85207  
Attn: Jeff Hatch-Miller, Chairman  
RE: Compliant concerning Gold Canyon Sewer Corporation Rate  
Increase Request

Dear Mr. Hatch-Miller

This letter will document my deep concern and objection in regards to the exurbanite rate increase requested by the Gold Canyon Sewer Company servicing Gold Canyon, Arizona. I cannot begin to understand this unconscionable request that would cause a rate increase of 101 %, I can only believe that this is a scare tactic that will result in citizens accepting less of an increase than originally suggested. As the residents of Gold Canyon are now paying more than surrounding communities, the rate needs to remain the same or decreased. Please deny Gold Canyon Sewer Company their request for an increase in the rate for this public utility.

Sincerely,

Marsha L. Healy

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Called consumer confirming opinion received and docketed.

\*End of Comments\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Date Completed: 8/2/2006

Opinion No. 2006 - 54185

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2006 - 54184

Date: 8/2/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Hunter

Mattocks

Account Name: Hunter Mattocks

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Gold Canyon

CBR:

State: AZ Zip: 85218

is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. SW 02519A-06-0015

Consumer complaining that rate case is much too high of an increase.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Explained his opinion will be docketed and Commissioners will be made aware of his concerns.

\*End of Comments\*

Date Completed: 8/2/2006

Opinion No. 2006 - 54184

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Brad Morton

**Phone:** [REDACTED]

**Fax:** [REDACTED]

**Priority:** Respond Within Five Days

**Opinion**

**No. 2006 - 54186**

**Date:** 8/2/2006

**Complaint Description:** 08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:**

Anna

McKenzie

**Account Name:**

Anna McKenzie

**Home:** [REDACTED]

**Street:**

[REDACTED]

**Work:**

**City:**

Gold Canyon

**CBR:**

**State:**

AZ Zip: 85218

**is:**

**Utility Company:**

Gold Canyon Sewer Company

**Division:**

Sewer

**Contact Name:**

[REDACTED]

**Contact Phone:** [REDACTED]

**Nature of Complaint:**

Docket No. SW 02519A-06-0015

This is a complaint letter regarding the future possibility of doubling the monthly residential charges.

Due to limited income, rising costs, no change in the smell control or obvious sewer service, it seems that doubling the rates would be difficult for us, especia;;y when previously there had been assurance from the Sewer Company as to no raise related to their modifications.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Called consumer confirming opinion received and docketed.

\*End of Comments\*

**Date Completed:** 8/2/2006

**Opinion No. 2006 - 54186**